

**Hiller Ford Inc.** 

www.hillerford.com

# Overview

Introducing Windstar 1
What's Changed for 20001
Key Brand Attributes 2
Competitive Overview 4

# **Presentation**

Safety/Security7
Comfort/Convenience
Performance/Handling15
Quality/Reliability/Durability16
Design/Styling

# Reference

Audio 18
Ford Accessories 21
Capacity and Performance Specifications
Wheel Features 24
Seat Trim Availability 25

Instrument Features
Dimensions 27
Technical Specifications29
Ordering Guide Information
<b>Competitive Comparisons</b> (Information will be delivered as soon as it becomes available.)

# WINDSTAR Introducing Windstar

# Hiller Ford Inc. 6455 South 108 Street Franklin, WI 53132

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### **Essence of the Brand:**

Windstar is the minivan caring parents implicitly trust to safely transport their most prized possessions — their children. It's no wonder they turn to Windstar it's the only minivan to earn a quad fivestar government crash test rating.<sup>(1)</sup> Add that to the versatility and power of Windstar, and you have a vehicle that's almost a member of the family.

#### **Product Choices:**

Windstar Wagon (3-Door or 4-Door)

Windstar LX Wagon (3-Door or 4-Door)

Windstar SE Wagon

Windstar SEL Wagon

Windstar Cargo Van

# What's Changed for 2000

New Items	Deleted Items
Model/Series Availability	Exterior
<ul> <li>3.0L model nomenclature changed to Windstar</li> <li>Interior</li> </ul>	<ul> <li>Front passenger door lock cylinder deleted when Remote Keyless Entry System is ordered</li> </ul>
<ul> <li>Seatback utility hooks added to third-row seat</li> </ul>	Interior
Options	<ul> <li>"SEL" logo deleted from floor mats and head restraints</li> </ul>
<ul> <li>16" steel wheels and P225/60R16 tires for full-size spare tire with 16" wheel/tire applications</li> </ul>	One interior color deleted:
Rear-seat entertainment system	– Dark Denim (R)
	Options
	<ul> <li>Instantaneous fuel readout deleted from message center</li> </ul>

(1) For side-impact crash test, Windstar was equipped with optional side-impact airbags.

**NOTE:** Refer to CONCEPS for the most current exterior and interior color and trim availability, as well as the color chip page for actual color reference.



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When family is the top priority, parents take their roles seriously and want to do all they can to care for their kids. So naturally their vehicle has a big job to do. First and foremost, it has to provide advanced safety features to protect the children.

# **Peace of Mind for Parents**

- The first and only vehicle to receive quad five-star government crash test ratings. Windstar received dual five-star ratings for driver and front passenger protection in a frontal crash test and dual five-star ratings for front- and rear-seat sideimpact protection<sup>(1)</sup>
- Standard four-wheel Anti-lock Braking System (ABS)
- Second Generation Driver and Front Passenger Airbag Supplemental Restraint System (SRS)
- · Sliding side doors with child-safety locks

# Versatility

- Optional Reverse Sensing System
- Available driver's- and passenger's-side power sliding side doors
- Rear-seat entertainment system
- Available second-row indexing bench seat on 4-Door models
- Available rollers on second- and thirdrow bench seats

A vehicle has to keep up with today's family's active lifestyle. It has to be able to haul materials for the latest home improvement project, take the team to hockey practice and hold everything for a weekend at the cabin. If a vehicle can do all that, and make life a little easier, it can't get any better than that.



(1) For side-impact crash test, Windstar was equipped with optional side-impact airbags.

# WINDSTAR Key Brand Attributes cont'd

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To earn trust, a vehicle has to come through in the power and performance department. Because the power has to be there when it's needed — for passing or merging onto the freeway. It's a matter of confidence.

# **Confident Power**

- 3.0L OHV V-6 engine delivers 150 horsepower and 186 lb.-ft. of torque
- 3.8L split-port induction V-6 engine produces 200 horsepower and 240 lb.-ft. of torque
- Responsive power rack-and-pinion steering
- Independent MacPherson strut front suspension combined with twist-beam rear axle



# WINDSTAR Competitive Overview

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Key Competitors <sup>(1)</sup>	
Chevrolet Venture	"A time champion for the time-challenged"
Oldsmobile Silhouette	"The tools to please all of the people, all of the time"
Pontiac Montana	"The minivan with wide open spaces and rugged versatility"
Dodge Grand Caravan	"We thought of everything"
Toyota Sienna	"Quality you can count on every day"
Honda Odyssey	"The minivan others will hope to be like someday"

# **Overview of the Competitive Lineup**<sup>(1)</sup>

#### **Chevrolet Venture**

Venture	Base Minivan
Venture LS	Mid-line Minivan
Venture LT	High-line Minivan

#### Oldsmobile Silhouette

Silhouette GL	Base Minivan
Silhouette GS	Mid-line Minivan
Silhouette GLS	Mid-line Minivan
Silhouette Premiere	High-line Minivan

#### Pontiac Montana

Montana Regular Wheelbase 3-Door Base Minivan
Montana Regular Wheelbase 4-Door Mid-line Minivan
Montana Extended Wheelbase 4-DoorHigh-line Minivan

#### Dodge Grand Caravan

Grand Caravan Base Minivan
Grand Caravan SEMid-line Minivan
Grand Caravan Sport Mid-line Minivan
Grand Caravan LE High-line Minivan
Grand Caravan ES High-line Minivan

#### Toyota Sienna

Sienna CE	Base Minivan
Sienna LE	Mid-line Minivan
Sienna XLE	High-line Minivan

#### Honda Odyssey

Odyssey LX	Base Minivan
Odyssey EX	High-line Minivan

# **WINDSTAR** Competitive Overview cont'd

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# How to Sell Against<sup>(1)</sup>...

### **Chevrolet Venture**

What They're Saying	Your Response
<ul> <li>Venture offers available four doors and an available power sliding passenger's-side door</li> </ul>	<ul> <li>Windstar offers 4-Door models and dual power sliding side doors are available</li> </ul>
<ul> <li>Venture includes standard side airbags and Daytime Running Lights for added safety</li> </ul>	<ul> <li>Windstar was the first minivan to earn the government's five-star frontal and side-impact crash test ratings<sup>[2]</sup></li> </ul>
<ul> <li>The OnStar<sup>®</sup> Communications System is available on Venture</li> </ul>	<ul> <li>Windstar has the available Reverse Sensing System for added convenience when parking</li> </ul>

# Dodge Grand Caravan

What They're Saying	Your Response
<ul> <li>Grand Caravan was the first domestic minivan to offer dual sliding side doors</li> </ul>	<ul> <li>Dual power sliding side doors are available on 4-Door Windstar models</li> </ul>
Grand Caravan was the first     domestic minivan to offer easily     removable rear seats	<ul> <li>The Enhanced Seating Group available on Windstar features rollers on the second- and third- row bench seats</li> </ul>
They thought of everything	<ul> <li>Windstar has the available Reverse Sensing System and optional side- impact airbags, which are not found on Grand Caravan</li> </ul>

### **Oldsmobile Silhouette**

What They're Saying	Your Response
<ul> <li>Silhouette has standard dual sliding doors and an available power passenger's-side sliding door</li> </ul>	<ul> <li>Dual power sliding side doors are available on Windstar, but are not available on Silhouette</li> </ul>
<ul> <li>Silhouette includes standard side airbags and Daytime Running Lights for added safety</li> </ul>	<ul> <li>Windstar was the first minivan to earn the government's five-star frontal and side-impact crash test ratings<sup>(2)</sup></li> </ul>
<ul> <li>High-line Premiere models have an available video entertainment system</li> </ul>	• Windstar has an available Cassette/CD radio with personal audio system and the available Rear-seat Entertainment System

For more information, refer to www.oldsmobile.com

### Pontiac Montana

What They're Saying	Your Response
<ul> <li>Montana offers available four doors and an available power sliding passenger's-side door</li> </ul>	<ul> <li>Windstar offers 4-Door models and available dual power sliding side doors (not found on Montana)</li> </ul>
<ul> <li>Montana includes standard side air- bags, self-sealing tires and Daytime Running Lights for added safety</li> </ul>	<ul> <li>Windstar was the first minivan to earn the government's five-star frontal and side-impact crash test ratings<sup>(2)</sup></li> </ul>
The OnStar Communications     System is available on Montana	• Windstar has the available Reverse Sensing System for added convenience in parking

For more information, refer to www.pontiac.com

#### Toyota Sienna

-			
What They're Saying	Your Response		
<ul> <li>Sienna has the government's five-star frontal crash test rating<sup>(1)</sup></li> </ul>	<ul> <li>Windstar is the first and only vehicle to receive the government's five-star frontal and side-impact crash test ratings<sup>(a)</sup></li> </ul>		
<ul> <li>Toyota gives customers quality they can count on every day</li> </ul>	<ul> <li>Ford stands behind Windstar quality with a 3-year/36,000-mile New Vehicle limited warranty including bumper-to-bumper coverage and 5-year/unlimited- mileage Corrosion Perforation coverage</li> </ul>		
<ul> <li>Sienna offers an available fourth door and rear-seat climate controls</li> </ul>	<ul> <li>Windstar offers 4-Door models, and dual power sliding side doors are available</li> </ul>		

For more information, refer to www.toyota.com

# Honda Odyssey

What They're Saying	Your Response
<ul> <li>Odyssey offers available dual power sliding side doors and available automatic climate control</li> </ul>	<ul> <li>Windstar offers available dual power sliding side doors and the available Reverse Sensing System for added convenience</li> </ul>
<ul> <li>Odyssey has a unique third-row seat that folds and retracts into the floor</li> </ul>	<ul> <li>The Enhanced Seating Group available on Windstar features rollers on the second- and third- row bench seats</li> </ul>
Safety is our highest priority	<ul> <li>Windstar was the first minivan to earn the government's five-star frontal and side-impact crash test ratings<sup>(2)</sup></li> </ul>

For more information, refer to <u>www.honda.com</u>

(1) Based on 1999 competitive information.

(2) For side-impact crash test, Windstar was equipped with optional side-impact airbags.

# **WINDSTAR** Competitive Overview cont'd

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# What Windstar Customers Are Saying...

Windstar is a winner with its combination of safety and security features. And the five-star government crash test ratings carry a lot of weight because that's an impartial source.

So many thoughtful features make life as a mom easier like the conversation mirror and the "sleeping baby mode" light.

Windstar is really the best of both worlds. It hauls things like a truck, but it handles like a car.

Even when the kids are grown, couples like the Windstar for taking friends along on weekend antiquing jaunts.

# Why Windstar?

- 1. Windstar was the first and only vehicle to receive a quad five-star government crash test rating. A dual five-star rating was earned for driver and front passenger in a frontal crash test and an additional dual five-star rating for front and rear seat side-impact protection.<sup>(i)</sup>
- 2. Windstar offers available dual power sliding side doors.
- 3. Windstar has the available Reverse Sensing System for convenience when parking or backing up.
- 4. Windstar has optional side-impact airbags for added safety.
- 5. Windstar has the flexibility of second-row bench seat indexing and a third-row bench seat with easy-to-move rollers.

# WINDSTAR Safety/Security

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#### This year's Source Book presents Windstar features and benefits in five key purchase motivator categories.

These categories — Safety/Security, Comfort/Convenience, Performance/Handling, Quality/Reliability/Durability and Design/Styling — are provided in each vehicle section of this book. Their length and order may vary, depending on their relevance to the individual vehicle. This format replaces the previous six-position Walkaround, and allows you to easily find and present information as it relates to the customer.

# Quad five-star ratings

- Windstar is the first and only vehicle to earn dual five-star ratings for driver and passenger protection in a frontal crash test, and dual five-star ratings for front and rear door side-impact protection<sup>(1)</sup>
- Windstar earned five-star ratings for driver and passenger in frontal crash tests five years in a row
- A five-star rating indicates there is a 10 percent or less chance of serious injury to occupants in the event of a frontal or side-impact collision
- Five stars is the highest rating possible
- This rating is issued by the National Highway Traffic Safety Administration (NHTSA) under its New Car Assessment Program
- Government crash test data is useful only in comparing models within 500 lbs.



Five-Star Driver Front Crash Test Rating

Five-Star Passenger Front Crash Test Rating-

Five-Star Front Seat Side Crash Test Rating.

Five-Star Rear Seat Side Crash Test Rating

#### Standard front disc/rear drum brakes with four-wheel Anti-lock Braking System (ABS)

Standard on all models

- Help prevent braking-induced wheel lockup on a variety of road surfaces to enhance steering control
- ABS computer-controlled sensors prevent wheels from locking up, even when the driver presses hard on the brake pedal
- Sensors continuously monitor the speed of each wheel. When impending wheel lockup is detected, the computer signals the hydraulic control unit to apply and release (automatically "pumping") the brakes several times per second with split-second timing, providing a level of braking efficiency that even professional race car drivers cannot duplicate, and resulting in greater braking and steering control
- Four-channel ABS operates similarly to the threechannel system, except that both rear wheels are monitored and operated separately
- A computer continuously monitors the ABS for malfunctions. Should a problem develop, an instrument panel light alerts the driver that the ABS computer has shut down and the brakes have been returned to normal, non-ABS operation
- The driver should not pump the brakes in a vehicle equipped with ABS. This would only defeat the system and increase stopping distances. For best performance, the driver should apply maximum pedal pressure. When using ABS, the driver may feel a slight pulsing sensation; this is completely normal

If space is available, demonstrate ABS in your parking lot or on an empty stretch of roadway. Apply the brakes quickly and have the customer listen for unfamiliar sounds associated with ABS. Then have the customer test the ABS to familiarize themselves with the normal brake pedal pulsation.

(1) For side-impact crash test, Windstar was equipped with optional side-impact airbags.

# Safety/Security cont'd

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# **All-Speed Traction Control**

Included in Family Security Package

- Excellent feature, especially in cold climates where it helps prevent wheel slippage on ice and other slippery surfaces
- Uses an onboard high-speed communication network that connects several vehicle computers
- Searches for optimum traction at each drive wheel several times per second and makes adjustments accordingly
- Automatically senses wheel slippage at any speed. It then helps improve traction on slippery or loose driving surfaces by controlling the amount of torque sent to the drive wheels, using a combination of:
  - Braking at one or both drive wheels (works through ABS to pulse the brake calipers at the drive wheels)
  - Fuel injection reduction (reduces the amount of fuel delivered to the engine)
  - Ignition spark retard (causes slower combustion to occur)
  - Controlling air/fuel ratio (provides a leaner air/fuel mixture)

During the test-drive, direct your customer to a dirt road and ask them to drive slowly. Then have the customer accelerate quickly. Point out how the Traction Control light illuminates, and then explain how the system helps maintain traction and steering control on slippery surfaces.

### "Safety cell" construction

Standard on all models

• Integrated body structure designed to help protect occupants in the event of a collision

### Side door intrusion beams

Standard on all models

• Help to reinforce side door structure for enhanced safety

# Right-hand sliding side door with child-safety lock

Standard on all models

- Allows easy access to the vehicle's spacious passenger compartment
- When activated, the child-safety lock disables the interior door handle to prevent rear-seat occupants from opening the sliding side door from inside
- A right-hand power sliding door is optional on LX and SE

# Driver's-side sliding side door with child-safety lock

Standard on all 4-Door models Not available on 3-Door models

- Located on the driver's side
- Driver's-side sliding side door improves entry and exit convenience to second- and third-row seats
- Interlock prevents the left door from opening when the fuel filler door is open to help prevent damage
- When activated, the child-safety lock disables the interior door handle to prevent rear-seat occupants from opening the sliding side door from inside

Ask the customer to sit in the rear seating area of the vehicle. Activate the child-safety lock with the control located on the rear edge of the rear door and close the door. Ask the customer to try to open the door. Also show the customer how to deactivate the lock by moving the lock control down. Explain that this feature was designed to help keep children safe while riding in the vehicle.

# Safety/Security cont'd

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# Fuel pump inertia shutoff switch

Standard on all models

- Automatically shuts off the fuel being pumped to the engine in the event of a collision
- A reset button is located in the right-hand jack stowage in the rear cargo area (refer to the Windstar Owner Guide for specific reset instructions)

#### **Illuminated Entry System**

Standard on SE and SEL models Optional on Windstar and Windstar LX models

• Automatically turns on interior lights when doors are unlocked by using the Remote Keyless Entry System key fob

# Three-point outboard shoulder safety belts

Standard on all models

- Three-point safety belts are standard for all outboard seating positions
- Adjustable D-rings allow personalized adjustment of front-seat safety belt height and second-row safety belts



Show your customer how to adjust the height of the safety belt for comfort.

#### **Belt-Minder System**

Standard on all models (late availability)

- Designed to encourage safety belt usage by reminding people to buckle up
- Uses a safety belt usage sensor located in the belt buckle to determine whether the driver is using the safety belt
- After the engine is started, Belt-Minder waits 65 seconds, until the existing belt reminder stops sounding
- If the driver is still unbelted after the vehicle speed reaches 3 mph, Belt-Minder sounds a 4Hz chime and flashes the existing safety belt warning light
- It flashes and chimes for 6 seconds, followed by a 30-second pause, and then repeats
- The cycle continues for 5 minutes, then the Belt-Minder is deactivated for the remainder of the key cycle
- If the driver fastens the safety belt during the key cycle, Belt-Minder is deactivated for the remainder of the key cycle

Have your customer sit in the vehicle without fastening the safety belt. Ask the customer to turn the vehicle on. This will activate the Belt-Minder System. The system will continue to chime for 5 minutes or until the safety belt is fastened.

# Safety/Security cont'd

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#### Second Generation Driver and Front Passenger Airbag Supplemental Restraint System

Standard on all models

- Supplements the front three-point safety belts
- Helps prevent head and chest injuries in certain moderate-to-severe frontal or near-frontal collisions
- Always transport children in the rear seat, properly restrained

#### Side-impact airbags

Optional on all models

- Airbags are mounted in the bolsters of the front seats
- Designed to enhance protection of the head and chest of the front-seat occupants in certain side impacts
- · Activated by a moderate-to-severe side impact
- Motion is detected by two additional sensors added to the restraint control system located on the front floor
- The restraint control system also houses the sensors for the Second Generation Airbag Supplemental Restraint System

### SecuriLock<sup>™</sup> passive anti-theft system

Standard on all models

- May qualify customers for insurance premium discount
- This security feature prevents engine operation without the correct specially encoded ignition key. Unless the engine's powertrain control module recognizes the signal from the key, the engine will not start
- There are 72 quadrillion possible codes
- When the ignition is off, a theft indicator light on the instrument cluster will flash briefly every two seconds to indicate the SecuriLock system is active

Have the customer try to start the vehicle with a key that belongs to another Windstar. Explain that the specially encoded key transmits a radio signal to a small transmitter in the steering column. When the wrong key is inserted, the vehicle won't start. This is why it's such an effective anti-theft system.

### **Battery Saver feature**

Standard on all models

- Automatically turns off interior lights and courtesy lights 30 minutes after ignition is turned to the OFF position and the last door is closed
- Helps prevent battery power drainage if interior lights are inadvertently left on
- Automatically turns off headlamps, parking lamps and backlighting after the ignition switch has been off for 10 minutes and the headlamp switch is in the HEADLAMP position



# WINDSTAR Comfort/Convenience

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#### **Cornering lamps**

Standard on SE and SEL models

- Located at the front corners of the vehicle
- Activated when turn signals are used
- Help provide improved side illumination when turning
- Automatically deactivated when a turn is complete and the turn signal stalk returns to its idle position

#### Large cargo capacity

Standard on all models

- 139.4 cubic feet of cargo capacity with all rear seats removed on 3-door; 136.4 cubic feet on 4-Door
- Flat loadfloor and underbody spare tire carrier maximize cargo space

Keep a number of items on hand in your showroom that Sales Consultants can use to demonstrate the cargo space in Windstar — for example, large boxes, grocery sacks and suitcases. During your presentation of the removable third-row seat, use your props to show how much Windstar can carry.

# Dual-latching liftgate

Standard on all models

• Side panel-positioned latches help provide a flat loadfloor with no latch ring obstructions

#### Roof rack

Standard on SE and SEL models Included in LX Comfort Group

- Provides added cargo-carrying utility
- Accommodates up to 165 lbs. of cargo

*Explain how the crossbar position may be changed by loosening the thumbwheel at both ends of the crossbar. The crossbar(s) can then be slid forward or backward along the roof to the desired location, then tighten thumbwheel at both ends of the crossbar to secure.* 

#### Rear-window wiper/washer system

Standard on all models

• Helps keep rear window clear for maximum rearward visibility

#### Electric rear-window defroster

Standard on all models Included in Family Value Group

- Quickly defogs rear window and assists in melting ice and snow for enhanced visibility
- Includes an automatic shutoff feature



Cornering lamps

# WINDSTAR Comfort/Convenience cont'd

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#### **Reverse Sensing System**

Optional on LX 4-door, SE and SEL models

- Ideal for parallel parking
- Optional feature helps alert the driver to certain objects near the rear of the vehicle when backing up slowly during parking maneuvers
- The system works on sonar principles and uses four ultrasonic sensors in the rear bumper
- Sensors detect objects up to 1.8 meters (approximately 6 feet) to the rear
- The system allows a one-second reaction time when backing up at 4 mph
- The system alerts the driver with a beep from a speaker in the rear of the vehicle
- Beeps increase in frequency until the obstacle is less than 10 inches from the vehicle, then the tone becomes continuous
- The Reverse Sensing System may have reduced performance in the rain or snow

Have the customer back slowly toward a stationary object in the parking lot — a lamppost or wall — while they listen to the increasing frequency of the beeps. Explain that the beeps, along with visual cues, can help them judge distance when moving in reverse or parallel parking. Remember when presenting this system, that it's positioned as a convenience feature, not as a safety feature.

### Heated exterior mirrors

Standard on SE and SEL models Included in Family Security Package

- Provide added convenience
- Heated to help clear ice and snow quickly in cold weather (heat is applied whenever the rearwindow defroster is turned on)

# Power windows with One-Touch-Down power driver's-side window

Standard on all models

- Press AUTO completely down and release quickly. The window will open fully. Depress again to stop window operation
- Convenient at drive-thru restaurants, bank windows or tollbooths

#### Accessory delay feature

Standard on all models

• With accessory delay, the power window switches may be used for up to 10 minutes after the ignition switch is turned to the OFF position or until any door is opened

### 26-gallon fuel tank

Standard on all models

• Delivers an impressive cruising range — more than 500 highway miles, depending on driving habits

#### **Privacy Glass**<sup>™</sup>

Standard on SE and SEL models Optional on LX models

• Contributes to interior comfort by reducing the sun's glare

# Second-row side-to-side bench seat indexing

Standard on Windstar 4-Door and Windstar LX 4-door models

- Allows seat to be positioned on right or left side of vehicle
- Can be moved to enable easier entry into third row

Show your customer that the second-row bench seat can be moved to the left or right side, thus improving access to the third row from either side of the vehicle. Move the seat right and there's more room on the left side, and vice versa (4-Door only).

# Enhanced Seating Group (ESG)

Standard on LX, SE and SEL models Optional on Windstar model

- Combines various features and options including:
  - Adjustable tracks, recline and rollers on the second- and third-row bench seats
  - Seat-mounted cup holders on the second-row seats
  - Map pockets on the first-row seatbacks
  - Tip/slide driver's seat (3-Door model only)
  - Grab handles on first-row seatbacks

# WINDSTAR Comfort/Convenience cont'd

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#### Luxury quad low-back leather-trimmed bucket seats with six-way power driver's and passenger's seats

Standard on SEL models Optional on SE models

- Power lumbar support for driver and passenger
- Second-row bucket seats and third-row bench seats each have two head restraints
- Six-way power driver's and passenger's seats provide convenient adjustment and comfort
- Provide a high level of comfort during long trips

# Leather-wrapped color-keyed steering wheel

Standard on SE and SEL models

- Sure grip allows improved feel while steering
- Elegant leather adds to the luxurious style
- Includes backlit speed control buttons

#### Universal garage door opener

Standard on SEL models Included in Electronics Group

• Programmable transmitter located on the driver's visor within handy reach operates up to three remote-controlled home functions, such as opening garage doors, turning on lights, etc.

Using a separate hand-held garage door opener, for example, show your customer how to program the built-in HomeLink universal garage door opener. HomeLink can accommodate up to three different remote-controlled devices.

# Full overhead console

Standard on SE and SEL models Optional on 4-door LX models

> Provides conversation mirror, coin holder, sunglasses holder, garage door opener holder, reading lamp, dome light, provision for rear audio controls and provision for power sliding side door switch



### www.hillerford.com

# High-capacity CFC-free air conditioning and auxiliary climate control

Standard on SE and SEL models Included in Comfort Group Optional on LX models

- Increased capacity and blower output
- Uses R-134a refrigerant that will not further deplete the ozone layer because it does not contain chlorine
- Rear passenger compartment has rear vents, separate fan and temperature control knobs

#### Audio systems

Consult your Dealer Ordering Guide for availability

- AM/FM Stereo with digital clock
- AM/FM Stereo/Cassette with digital clock
- Premium AM/FM Stereo/Cassette/Single CD Player with digital clock (Personal Audio System)
  - Includes Rear-seat Audio Controls

#### Smart locks

Standard on all models

- Prevent doors from locking when key is in ignition unless key fob remote is used
- Reduce chance of locking keys in vehicle

#### Light/Visibility Group

Standard on LX, SE and SEL models

• Includes glove compartment light, second-row reading lights, front-row floor lamps, B-pillar lamp(s), front map lights (SE and SEL), front-door courtesy lights (SE and SEL), third-row reading lamps (SEL only) and "sleeping baby mode" light

# WINDSTAR Comfort/Convenience cont'd

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#### **Power Convenience Group**

Standard on all models

- Dual remote fold-away power mirrors
- · Power door locks with illuminated switches
  - Windstar models equipped with power door locks include a sliding side door lock memory feature
  - If the sliding side door is open when the power lock is activated, this feature "remembers" to lock the door once it is closed
- Power windows with One-Touch-Down driver'sside feature
- Power flip-out rear quarter windows provide added convenience and ventilation
- Accessory delay feature
- Autolock

At the start of the test-drive, have your customer unlock all of the doors. Then have the customer start the vehicle and shift into Drive and pull forward. Turn off the radio and have the customer listen to the doors lock.

# "Sleeping baby mode" light

Standard on LX, SE and SEL models Included in Light/Visibility Group

- When activated, only the courtesy lights in the doors and under the instrument panel illuminate
- Will not turn on dome light when doors are opened
- Designed to prevent dome light from shining in a baby's eyes and waking them up at night

Show your customers how to activate the "sleeping baby mode" by setting the instrument panel light dimmer control to the detent one setting above turning off interior lights completely.

# Electronic speed control and tilt steering column

Standard on LX, SE and SEL models Optional on Windstar models

- Steering wheel-mounted controls provide easy-touse, hands-on-the-wheel convenience
- Speed control helps reduce driver fatigue on extended trips
- SE and SEL include backlit speed control switches

# Dual power sliding side doors

Standard on SEL Optional on SE

- Feature can be activated four ways:
  - Push-button switches on the B-pillar(s)
  - Separate buttons located on the remote key fob
  - Buttons located in overhead console
  - Opening or closing motion with the interior or exterior door handle
- A disable switch is located in the overhead console that can lock out power operation
- The power doors cannot be opened unless the vehicle gear selector is in Park
- The doors can be closed while the vehicle is moving
- A sensor located in the fuel filler door, and the mechanical and electric interlocks on the sliding side door ensure that the left-hand power sliding side door cannot be opened if the fuel filler door is open
- Obstacle detection reopens the power door(s) if an obstacle is detected in the path of the closing door

Have your customer open and close the sliding side door. Then, while the door is closing, put an object between the door and the frame, and point out how the door automatically returns to the open position if it strikes any object — an important safety feature. Also, open the fuel filler door and point out how the left-hand power sliding side door will not open.



# WINDSTAR Performance/Handling

# Hiller Ford Inc. 6455 South 108 Street Franklin, WI 53132

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#### 3.oL OHV V-6 engine

Standard on Windstar models

- 150 hp @ 5000 rpm and 186 lb.-ft. torque @ 3750 rpm
- Equal-length intake runners allow greater efficiency and improved NVH characteristics
- Meets Low Emission Vehicle (LEV) standards

# 3.8L V-6 engine with split-port induction (SPI)

Standard on LX, SE and SEL models Optional on Windstar models

- 200 hp @ 4900 rpm and 240 lb.-ft. of torque @ 3600 rpm
- Meets Ultra Low Emission Vehicle (ULEV) standards in green states
- Meets Low Emission Vehicle (LEV) standards



# Electronically controlled four-speed automatic overdrive transaxle

Standard on all models

- Helps ensure smooth, consistent shifting using optimized shift control strategy
- Overdrive fourth gear helps improve fuel economy and reduce engine wear at highway speeds
- Overdrive lockout (operated by a button at the end of the shift lever) offers improved engine braking on descending hills or when towing under specific driving conditions
- Brake/shift interlock prohibits Windstar from being shifted out of Park and into gear unless the brake pedal is depressed, for added safety

### Front-wheel drive

Standard on all models

- Contributes to excellent ride and handling
- Transverse-mounted powertrain adds interior room

#### Power rack-and-pinion steering

Standard on all models

• Provides responsive handling both on the road and in crowded parking lots

# Independent MacPherson strut front suspension combined with twist-beam rear axle

Standard on all models

- Independent front suspension helps isolate passengers from road imperfections
- Front stabilizer bar provides enhanced vehicle handling when cornering
- Semi-independent twist-beam rear axle includes an integrated torsion bar for a smooth ride
- Optimized for less noise, vibration and harshness (NVH) and a tight turning radius (39.5 feet)

#### 120.7-inch wheelbase

Standard on all models

• Long wheelbase enhances ride and handling characteristics

# P215/70R15 BSW all-season tires

Standard on SE models

• Provide a large contact area with the road for better traction

# Hiller Ford Inc. 6455 South 108 Street Quality/Reliability/Durability Franklin, WI 53132

# 100,000-mile scheduled tune-up interval

Standard on all models

- Under normal driving conditions with regular fluid and filter changes
- Platinum-tipped spark plugs
- Platinum retains its conductive properties longer than traditional spark plugs, thus increasing reliability and requiring less maintenance

# **Electronic Engine Controls (EEC-V)**

Standard on all models

• Continuously monitor a broad range of engine operating conditions to optimize efficiency and performance

# Body construction and stiffness

Standard on all models

• Fewer body vibrations from road shocks

### Hydroformed front sub-frame

Standard on all models

- This process uses oil under high pressure to expand hollow steel frame rails into a precise die form, similar to toothpaste moving through a tube
- It reduces the potential stresses created when steel is bent into shape in a conventional manner
- Results in tighter, more exact tolerances, higher quality and greater consistency in the finished product

# 5-mph energy-absorbing bumpers

Standard on all models

- Help reduce damage caused by minor front and rear impacts
- Contribute to attractive exterior

### New Vehicle limited warranty

Standard on all models

• 3-year/36,000-mile bumper-to-bumper coverage; no deductible

www.hillerford.com

• 5-year/unlimited-mileage Corrosion Perforation coverage

# **Roadside Assistance**

#### Standard

Every new Ford owner is automatically enrolled in the Roadside Assistance Program. This program is available during the 3-year/36,000-mile limited warranty period.

- The Roadside Assistance Program offers a multitude of benefits to Ford vehicle owners. These benefits include:
  - 1-800-241-FORD (3673) This toll-free number is staffed by Ford Customer Service representatives, and is operational 24 hours a day, every day of the year to accommodate owner needs
  - Personal Safety When customers call the toll-free Roadside Assistance number, Ford Customer Service representatives will always ask the customer if he or she feels safe. If the customer does not feel safe, local authorities will be contacted immediately
  - Roadside Services Ford Customer Service representatives will dispatch a tow truck to an owner's location if the owner should require any of the following services:
    - Changing a flat tire
    - Jump-starting a dead battery
    - Lockout service
    - Fuel delivery
    - Emergency towing for warranty and nonwarranty related events to the nearest Ford Motor Company dealership fully authorized to perform warranty repairs

Be sure to review the Safety Advice Card with all of your customers at the time of delivery to help give them a general overview about the safe operation of their vehicles, including transporting children.

# **WINDSTAR** Design/Styling

# Hiller Ford Inc. 6455 South 108 Street Franklin, WI 53132

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# Aerodynamic exterior styling

Standard on all models

- Short front end achieves crisper, more compact, yet powerful appearance
- Large headlamps, grille and front fascia enhance styling and emphasize perception of strength, robustness and durability
- Grille opening is a classic Ford shape with strong, solid, three-dimensional egg-crate pattern grille vanes

#### In-glass antenna

Standard on all models

- Embedded in the rear quarter glass
- Eliminates wind noise caused by conventional antennas
- Eliminates chance of carwash-related damage

#### Headlamps

Standard on all models

- Large and prominent
- Wraparound design blends into the front fenders
- Crystalline lenses with complex reflectors add a more contemporary look



# Swindstar Audio<sup>(1)</sup>

# Hiller Ford Inc. 6455 South 108 Street Franklin, WI 53132

## www.hillerford.com

Audio systems are very important to most consumers. In fact, many customers may be more interested in the quality of a vehicle's sound system than in many other features. Don't be surprised if the audio system is the first feature a customer tries out on a test-drive.

Because a vehicle's audio system is such an important factor in the purchase decision, Windstar offers a wide range of audio systems to satisfy the needs of everyone.

### AM/FM Stereo/Cassette



Standard on Windstar LX and SE Optional on Windstar

Includes features of AM/FM Stereo, plus:

- 24 watts
- 6 AM/12 FM Station Memory Tuning
  - Memory Tuning allows recall of 18 preset stations
- Compatible with dealer-installed 6-Disc Radiocontrolled CD Changer
- "AMS" (Automatic Music Search)
  - Automatically seeks the beginning of tape tracks





Standard on Windstar and Cargo Van

- 12 watts and two speakers on Cargo Van
- 24 watts and four speakers on Windstar Wagon
- Electronically tuned with Seek feature
- 4 AM/8 FM Station Memory Tuning
- Memory Tuning allows recall of 12 preset stations
- Digital clock in radio (toggle clock where either station or clock is displayed not full-time clock)
- CD changer compatible (dealer-installed, 6-Disc Remote-controlled CD Changer)

(1) Refer to your most current Dealer Ordering Guide for specific audio availability.



# Hiller Ford Inc. 6455 South 108 Street Franklin, WI 53132

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#### Premium AM/FM Stereo/Cassette/ Single CD Player



Standard on Windstar SEL Optional on Windstar LX and SE

Includes features of AM/FM Stereo/Cassette, plus:

- 80 watts
- Personal Audio System:
  - Allows front- and rear-seat passengers to listen to the same media types simultaneously or different types (radio, CD or cassette) independently (when headphones are used in the rear seat)
    - **NOTE:** This feature does not allow listening simultaneously to two different stations or two different tracks (CD or cassette)
- Compression feature:
  - Reduces dynamic range of music (soft passages louder and loud passages softer) for ease of listening under high ambient noise conditions
- SHUFFLE button allows random play of tracks on the in-dash CD player
- Auto feature automatically programs radio presets with the strongest stations (a temporary feature for use outside regular listening area; press button again and presets revert to original stations)
- Digital clock

Rear-seat Audio Controls (available only with the Premium AM/FM Stereo/Cassette/Single CD Player)



Standard on Windstar SEL Optional on Windstar LX and SE

- 3-Door models have a rectangular control panel in the second-row driver's-side quarter panel trim
- 4-Door models have a control panel integrated into the rear portion of the overhead console for access by second-row passengers
- Personal Audio System feature is activated by the HEADPHONE/SPEAKER button. When headphones are plugged in and the HEADPHONE/SPEAKER button is activated, up to two rear-seat passengers can control and enjoy their favorite type of media

#### Controls

- VOLUME
  - Allows rear-seat passengers to control the sound level independent of the front (unless both front and rear are listening to same type of media)
- MEDIA
  - Allows rear-seat passengers to choose type of media: radio, cassette, single CD player or CD changer (if equipped)
- MEM
  - Allows rear-seat passengers to scroll through 18 station memory presets on the radio
- SEEK
  - Rear-seat passengers may choose cassette selections, different tracks on the single CD player (in-dash) or one of the disc's tracks in the CD changer (if equipped)

(1) Refer to your most current Dealer Ordering Guide for specific audio availability.



# Hiller Ford Inc. 6455 South 108 Street Franklin, WI 53132

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# 6-Disc Radio-controlled CD Changer

Dealer-installed



- Repeat song/disc function
- Shuffle function
  - Plays a single disc's tracks in random order
- Located in front console for added convenience (factory-installed CD changer)
- Cleaner, truer sound

### 6-Disc Remote-controlled CD Changer

Dealer-installed





- Automatic Gain Control music playback is virtually continuous, even when the unit switches from one disc to another
- High-speed load access
- 12 selectable broadcast frequencies
- Selectable pre-emphasis circuit produces the sound quality of a radio-controlled CD changer

#### Visteon Rear Entertainment System

OEM Assembly Plant-installed

- Retractable 6.4-inch color LCD screen
- Videocassette player and remote control
- Video game plug and play capability<sup>(2)</sup>
- Video camera playback capability
- Stereo transmission through vehicle's speakers or through headphones
- Rear passenger controls include:
  - Media selection switch
  - Video jacks
  - Right/Left audio RCA-type jacks
  - 12-volt Power Point
  - Three headphone jacks/two sets of headphones
  - Volume control
- Floor-mounted console with cup holders and covered storage bin

Contact your local Visteon Authorized Service Center for specific applications and installation of dealer-installed options or call the Visteon Audio Hotline at 1-800-367-3333.

<sup>(1)</sup> Refer to your most current Dealer Ordering Guide for specific audio availability.

<sup>(2)</sup> Video game system and games not included. May require a 12V DC to 120V AC power inverter.

# WINDSTAR Ford Accessories

# Hiller Ford Inc. 6455 South 108 Street Franklin, WI 53132

### www.hillerford.com

Ford Accessories is committed to providing top-quality, affordable accessories that can help you enhance your overall sales presentations and increase customer satisfaction with the products you sell, as well as with you and your dealership.

Every dealer-installed Ford Accessory is backed for the duration of the 3-year/36,000-mile limited warranty to provide valuable long-term benefits to your customers. Moreover, selected accessories are eligible for Red Carpet Lease residualization, making Ford Accessories even more affordable.

The following are several of the most popular Ford Accessories available for the 2000 Windstar:



### Vehicle Security Systems<sup>(1)</sup>

- Provide an effective deterrent to vehicle theft
- Many levels to choose from (see Ford Accessories Reference Book for details)
- Some states allow insurance discounts for vehicles equipped with security systems
- Handheld remote control attaches to key chain for easy access



# **Daytime Running Lights**

- Vehicle headlamps are illuminated at 75 percent of normal power
- Help improve driving visibility while increasing the vehicle's presence on the road
- System engages/disengages when ignition is activated/deactivated
- System does not interfere with normal nighttime-driving headlamp operation

(1) Accessories eligible for Red Carpet Lease residualization.

# WINDSTAR Ford Accessories cont'd

# Hiller Ford Inc. 6455 South 108 Street Franklin, WI 53132

www.hillerford.com



### Horizontal Ski Carrier Adapter

- Fits factory luggage rack, removable roof rack, track rider bars and raised crossbars
- Small horizontal racks hold up to four pairs of downhill skis or two snowboards
- Large horizontal rack holds up to six pairs of downhill skis or four snowboards
- Includes integrated lock for added security
- Designed to combine convenience, durability and attractive styling
- Ski Rack Adapters are designed to prevent bindings from contacting roof
- Can be easily attached or removed; no tools required

### The following Ford Accessories are also available for the 2000 Windstar:

- Airbag Anti-theft Locks
- Automatic Headlamp System
- Cargo Liner Soft
- Cargo Net
  - Barrier
  - Side Seat Envelope
  - Underseat
- Cargo Organizer
- Cargo Tray
- Child Step Running Board
- Console<sup>(1)</sup>
- Deflectors<sup>(1)</sup>
  - Aero Hood/Bug Deflector (Wraparound)
  - Side Window

- Electrochromic Compass Mirror
- Electrochromic Compass Mirror with Outside Temperature Display
- Engine Block Heater
- Floor Mats
  - Universal Carpeted
  - Molded Vinyl
- Front-end Cover
- Front-end Cover, Mini Mask
- Locking Gas Cap
- Molded Splash Guards
- Racks and Rack Accessories:
- Canoe Carrier Adapter
- Fork-mount Bike Carrier Adapter
- Frame-mount Bike Carrier Adapter

- Diagonal Ski Carrier Adapter
- Kayak Carrier Adapter
- Luggage/Cargo Basket
- Raised Crossbars
- Removable Roof Rack
- Soft Luggage Cover
- Rear Spoiler
- Remote Keyless Entry System<sup>(1)</sup>
- Seatback Organizer
- Speed Control<sup>(1)</sup>
- Styled Wheel Anti-theft Lock
- Tire Step
- Trailer Hitch Balls
- Trailer Hitch Class II

Ford Accessories catalogs are excellent sales tools that can help you sell the outstanding value of Ford Accessories to your customers. To order catalogs, call Gage Marketing at (734) 455-0059. Also, the Ford Accessories Reference Book is an excellent source for additional Accessories information.

(1) Accessories eligible for Red Carpet Lease residualization.

# **WINDSTAR** Capacity and Performance Specifications

Hiller Ford Inc. 6455 South 108 Street Franklin, WI 53132

www.hillerford.com

# **Payload and Trailer Towing Weights**

Series	GVWR Payload (lbs.) <sup>(1)</sup>	Maximum (lbs.) <sup>(1)</sup>	GCWR Trailer Tow (lbs.) <sup>(1)</sup>	Maximum Trailer Tow (lbs.) <sup>(1)</sup>
Windstar Cargo Van • 3.0L V-6 • 3.8L V-6	5540 5550	1800 1800	6550 7000	2000 2000
Windstar Wagon • 3.0L V-6 • 3.8L V-6 • 3.8L V-6 and Trailer Towing Package	NP NP NP	1200 1200 1200	6550 7000 8500	2000 2000 3500

(1) Properly equipped.

NP = Information not published.

NOTE: Refer to the Owner Guide and the Trailer Towing Appendix for additional towing information.

# **Powertrain Combinations and Fuel Economy Data**<sup>(1)</sup>

Powertrain (Engine/Transmission)	Horsepower <sup>(2)</sup> (SAE net @ rpm)	Torque <sup>©</sup> (lbft. @ rpm)	Fuel Economy (city/hwy. mpg) <sup>(3)</sup>
3.0L OHV V-6 Electronically Controlled 4-Speed Automatic Overdrive	150 @ 5000	186 @ 3750	Van 17/23 Wagon 17/23
3.8L OHV V-6 with SPI Electronically Controlled 4-Speed Automatic Overdrive	200 @ 4900	240 @ 3600	Van 18/23 Wagon 17/23

(1) Preliminary data. Not intended to support advertising claims.

(2) Horsepower and torque ratings are based on 1999 information and are subject to change, and will be updated accordingly.

(3) 1999 EPA estimates. 2000 figures not available at time of printing.

# WINDSTAR Wheel Features

# Hiller Ford Inc. 6455 South 108 Street Franklin, WI 53132

### www.hillerford.com

# Wheel Availability

	Windstar Wagon	LX Wagon	SE Wagon	SEL Wagon	Cargo Van
A 15" Steel Wheel with Wheel Cover (15" x 5.5") incl. P205/70R15 BSW all-season tires	S	S	_	_	S
B 15" 11-Spoke Painted Cast Aluminum Wheel (15" x 6") incl. P215/70R15 BSW all-season tires	_	о	S	_	_
<b>C</b> 16" 5-Spoke Bright Machined Cast Aluminum Wheel (16" x 6") incl. P225/60R16 BSW all-season tires		_	0	S	_
Spare — 15" Mini-spare Steel Wheel with T135/90R15 tire <sup>®</sup>	S	S	S	S	S

S = Standard O = Optional — = Not available

(1) 16" full-size Steel Wheel with P225/60R16 tires are included with 16" wheel and tire applications.

# Wheel Treatments



15" Steel Wheel with Wheel Cover



15" 11-Spoke Painted Cast Aluminum Wheel



16" 5-Spoke Bright Machined Cast Aluminum Wheel

# **WINDSTAR** Seat Trim Availability

# Hiller Ford Inc. 6455 South 108 Street Franklin, WI 53132

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Driver's and passenger's high-back front bucket seats with adjustable seat track, integral head restraints and recline

• Cargo Van



Low-back cloth quad bucket seats with power driver's seat, second-row low-back bucket seats with tip/slide feature, thirdrow (3-passenger) bench seat with adjustable head restraints and folding seatback loadfloor (Includes Enhanced Seating Group)

• Standard on SE



Low-back leather seating surface quad bucket seats, power 6-way driver's and passenger's seats with adjustable lumbar support, second-row low-back bucket seats with tip/slide feature, third-row (3-passenger) bench seat with adjustable head restraints and folding seatback loadfloor (Includes Enhanced Seating Group)

- Standard on SEL
- Optional on SE



Driver's and passenger's high-back front bucket seats with adjustable seat track, integral head restraints and recline Second-row low-back bucket seats with tip/slide feature, thirdrow (3-passenger) bench seat with adjustable head restraints and

folding seatback loadfloor (Includes Enhanced Seating Group)

• Optional on LX



Driver's and passenger's high-back front bucket seats with adjustable seat track, integral head restraints and recline Second-row (2-passenger) bench seat, third-row (3-passenger) bench seat with adjustable head restraints and folding seatback loadfloor (Includes Enhanced Seating Group on LX)

- Standard on Windstar
- Standard on Windstar LX

# WINDSTAR Instrument Features

# Hiller Ford Inc. 6455 South 108 Street Franklin, WI 53132

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# **Instrument Panel**



- 1. Side window demister
- 2. Turn signal and washer/ wiper controls
- 3. Instrument cluster
- 4. Gearshift lever
- 5. Overdrive "on/off" switch
- 6. Message center controls<sup>(1)</sup>

- 7. Center air vents
- 8. Audio controls
- 9. Climate controls
- 10. Covered storage bin<sup>(1)</sup>
- 11. Traction control "off" switch  $^{(1)}$
- 12. Reverse Sensing System "off" switch<sup>(1)</sup>
- 13. Electronic speed controls<sup>(1)</sup>
- 14. Driver's-side Airbag Supplemental Restraint System
- 15. Instrument panel dimmer switch
- 16. Headlamp control
- 17. Driver's-side air vent
- (1) If equipped.

# **Instrument Cluster**



- 1. Fuel filler door location indicator
- 2. Fuel gauge
- 3. Low fuel warning light
- 4. Charging system warning light
- 5. Traction control "off" indicator light"
- 6. Traction control "active" indicator light<sup>(1)</sup>
- 7. Fasten safety belt warning light
- 8. Left turn signal indicator
- 9. Anti-lock Braking System warning light

- 10. Airbag readiness indicator/ warning light
- 11. High-beam indicator
- 12. Low engine oil pressure warning light
- 13. Right turn signal indicator
- 14. Brake system warning light/ parking brake indicator
- 15. Overdrive "off" indicator light
- 16. Check engine warning light
- 17. Engine coolant temperature gauge

- 18. Low washer fluid indicator light
- 19. Lamp outage indicator light
- 20. Door ajar warning light
- 21. Speedometer
- 22. Anti-theft system "armed" indicator light
- 23. Tachometer
- 24. Reset button
- 25. Odometer/trip odometer
- (1) If equipped.

# WINDSTAR Dimensions

# Hiller Ford Inc. 6455 South 108 Street Franklin, WI 53132

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# **BODY DIMENSIONS**



# Body Dimensions — Wagon

Code	Description	Inches	
В	Max. Width @ Rear Wheellip	75.2	
C	Width Between Wheelhouse	48.7	
G	Cargo Length (7-Pass. @ Floor behind third seat)	26.3	
Н	Rear Opening Height	40.50	
К	Load Height (Empty)	24.1	
L	Front Overhang	39.5	
Μ	Wheelbase	120.70	
N	Rear Overhang	40.70	
Р	Overall Length	200.90	
R	Liftgate Width @ Beltline	50.0	
S	Maximum Width @ Floor	69.6	
Т	Vehicle Height (Empty)	68.2	
	Vehicle Height (Loaded)	66.1	
W	Tread Width (Front)	64.7 @ Ground	
	Tread Width (Rear)	63.0	

### **Fuel Tank Capacity**

Model	Availability	Tank Location	Capacity gal.	
All	Standard	Midship	26.0	

### Passenger/Cargo Capacities

Model	No. of Occupants	Maximum Weight Capacity (lbs.)
Wagon	7	1200

# **Base Curb Weight**

Front (lbs.)	Rear (lbs.)	Total (lbs.)
Windstar — 2340	1550	3890
LX — 2340	1550	3890
SE — 2486	1708	4194
SEL — 2516	1754	4270



# Hiller Ford Inc. 6455 South 108 Street Franklin, WI 53132

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#### Body Dimensions - Van

Code	Description	Inches	
В	Max. Width @ Rear Wheellip	75.2	
C	Width Between Wheelhouse	50.0	
E	Max. Sliding Door Opening Width	30.8	
F	Cargo Length @ Beltline	84.6	
Н	Rear Opening Height	40.5	
J	Max. Floor to Roof Bow	48.4	
К	Side Door Opening Height (From Top of Floor)	47.9	
L	Max. Length @ Floor	93.2	
Μ	Load Height (Empty)	23.9	
N	Front Overhang	39.50	
0	Wheelbase	120.70	
Р	Rear Overhang	40.70	
Q	Overall Length	200.9	
S	Max. Width @ Floor	69.6	
Т	Max. Width Liftgate Opening @ Beltline	50.0	
U	Vehicle Height (Empty)	68.0	
	Vehicle Height (Loaded)	65.2	
Х	Tread Width (Front)	64.7 @ Ground	
	Tread Width (Rear)	63.0	

Front jacking points located under horizontal portion of underbody member behind front wheel. Rear jacking points located under horizontal portion of underbody member in front of rear wheel.

#### **Fuel Tank Capacity**

Model	Availability	Tank Location	Capacity gal.
All	Standard	Midship	26.0

### **Cargo Volume**

Seating	Volume (cu. ft.)
w/Driver & Passenger Seat	139.4

#### **Base Curb Weight**

Base Van	Front (lbs.)	Rear (lbs.)	Total (lbs.)
Front Wheel Drive	2368	1351	3719

# Seating Capacity and Standard Equipment Specifications

# Hiller Ford Inc. 6455 South 108 Street Franklin, WI 53132

# www.hillerford.com

Trim		Windstar	LX	SE	SEL		
	— 120.7 wb.	STD	STD	OPT	STD		
Passenger Capacity	120.7 110.	7	7	7	7		
SEATING ARRANGEMENTS INCL	LIDE	1	1	1	1		
	— Dual front						
	— Dual front		-				
	— Ouad						
	— 2-pass. 2nd Row						
	— 3-pass. 3rd Row						
	— 2-pass. 2nd Row						
	— 3-pass. 3rd Row						
Minimum Allowance for Pas Capacities (lbs.)	senger/Cargo	1200	1200	1200	1200		
POWERTRAIN:							
Engine	— Application	50 States					
	— Туре	3.0L (182 CID) S	EFI V-6		SPI 3.8L (232CID) SEFI V-6		
Transaxle	— Туре	Automatic AX	1S				
	— Speeds		rive, Electronic v	w/OD Lock-Out. Inc	udes Brake/Shift		
	Low/High Coox Potting	Interlock	Co 60.1 Ath Com				
	<ul> <li>Low/High Gear Ratios</li> </ul>	2.//:1 15t Gear /	′ 0.69:1 4th Gear				
AXLES:	Turne	In day,	An aDh ann an Ci	+ Examt \A/L 1 D			
	— Type		nacenerson Stru	t — Front-Wheel D	rive		
	— Capacity (Rating @ Ground)	2900 lbs. "Twist Beam"					
	— Type						
	<ul> <li>Capacity (Rating @ Ground)</li> </ul>	2800 lbs.					
BRAKES:							
Front Disc	— Туре	Dual-Piston, Floating-Caliper					
	— Size	11.1" Diameter					
	— Туре	Self-Adjusting					
	— Size	9.84" x 2.2"					
Power-Assist Unit	— Туре	Single Diaphragm					
	<ul> <li>Effective Diameter</li> </ul>	9.0"					
Anti-Lock System		4-Wheel ABS					
Parking Brake (Rear Brakes)		Hand-Operate	d				
ELECTRICAL:							
Alternator	— Rating		peres, 1950 Watt				
			peres, 1950 Wat				
Battery	— Туре		Free — w/Batte	,			
	— Rating	58 Amphr. 540 CCA	72 Amphr.	650 CCA	75 Amphr. 750 CCA		
FUEL TANK:	Capacity	26 Gal. Midshi	n Plactic		750 CCA		
	- Capacity	Power, Rack ar					
STEERING:	— Type	,					
	- Ratio	16.1: 1	to curb				
	— Turning Diameter	39.3 ft. — curb	-10-0410				
SUSPENSION:	Tumo		and Errore - Ct-	cturo w/leal-t-Jr	ant Cubframe		
	— Туре			cture w/Isolated Fro	un Subirame		
Springs, Front	— Type		ngs — Computer	r-Selectea			
Carrie on D	— Rating @ Ground (min.)	2671 lbs.	-1-1-0-1				
Springs, Rear	— Type	Steel Coil, Vari	able Kate				
	— Rating @ Ground (min.)	2574 lbs.					
	— Front		ed, Hydraulic Ma	cPherson Strut			
	— Rear	Gas-pressurize	ed, Hydraulic				
Front Stabilizer Bar		.79" Diameter	-				
	— No./Туре			idial-Ply, All-Seasor			
	— Size		w/3.oL & LX Trii	m — P215/70Rx15SL	LX/SE Trim — P225/60R16		
		SEL Trim	(				
	— Spare Size	Mini Spare T13		1 1	0.1.7		
WHEELS:	— No./Туре	Four — Stamp Aluminum w/	ea Steel w/tull v LX SE & SEI	vheel cover w/3.oL	& LX;		
	— Size			minum: 16" x 6.0" A	luminum		
		15" x 4.0" Steel			aannun		
	— Spare Size	is x 4.0 steel					

# **Hiller Ford Inc.** Seating Capacity and 6455 South 108 Street Franklin, WI 53132 Standard Equipment Specifications cont'd

MODEL:		CARGO VAN	
Payload Package	— 120.7" wheelbase	STD	
Maximum Payload Ratir	ng: <sup>(1)</sup> (lbs.)	1800	
GVWR: (lbs.)	- · ·	5540	
GAWR: <sup>(2)</sup> (lbs.)			
Front —	— Minimum	2740	
	Maximum		
Rear —	— Minimum	2800	
	Maximum	2800	
POWERTRAIN:			
Engine	— Application	50 States	
- 1	— Туре	3.0L (182 CID) V-6 SEFI Multiport	
Transaxle	— Туре	Automatic AX4S	
	— Speeds	4-Speed Automatic, Electronic w/OD Lock-Out (Includes Brake/Shift Interlock)	
	— Low/High Gear Ratios	2.77:1 1st Gear/0.69:1 4th Gear	
AXLES:	Low/High deal katios	2.77.132 Geal/0.09.1411 Geal	
Front Axle	— Туре	Independent MacPherson — Front-Wheel Drive	
	<ul> <li>– Capacity (Rating @ Ground)</li> </ul>	2900 lbs.	
Rear Axle	— Type	"Twist Beam"	
	<ul> <li>– Capacity (Rating @ Ground)</li> </ul>	2800 lbs.	
BRAKES:	capacity (nating & Glouna)	2000.000	
Front Disc	— Туре	Dual-Piston, Floating-Caliper	
	— Size	11.1" Diameter	
Rear Drum	— Туре	Self-Adjusting	
Kear Dram	— Size	9.84" x 2.2"	
Power-Assist Unit	— Туре	Single-Diaphragm	
	<ul> <li>Effective Diameter</li> </ul>	9.0"	
Anti-Lock System		4-Wheel ABS	
Parking Brake (Rear Br	akes)	Hand-Operated, Self-Adjusting, Variable Ratio	
ELECTRICAL:			
Alternator	— Rating	110 Amperes	
Battery	— Туре	Maintenance-Free w/Battery Saver Feature	
buttery	— Rating	58 Amphr. 540 CCA	
FUEL TANK:	— Capacity	26.0 Gal. Midship	
STEERING:	— Туре	Power, Rack and Pinion	
	— Ratio	16.1: 1	
	Turning Diameter	39.3 ft. — curb-to-curb	
USPENSION:			
Frame	— Туре	Unitized Body and Frame Structure w/Isolated Front Sub-frame	
Springs, Front	— Туре	Steel Coil Springs — Computer-Selected	
- r · · · · g · , · · · · · · ·	<ul> <li>Rating @ Ground (min. lbs.)</li> </ul>	2720	
Springs, Rear	— Type	Variable-Rate Steel Coil — Computer Selected	
- F	<ul> <li>Rating @ Ground (min. lbs.)</li> </ul>	2800	
Shock Absorbers	- Front	Gas-pressurized, Hydraulic MacPherson Strut	
	— Rear	Gas-pressurized, Hydraulic	
Front Stabilizer Bar		.79" Diameter	
TIRES:	— Number/Type	Four — Tubeless, Steel-Belted, Radial-Ply, All-Season, BSW	
	— Size	P215/70R15	
	— Spare Size (Underbody Carrier)	Mini Spare T135/00R15	
WHEFIS	<ul> <li>— Spare Size (Underbody Carrier)</li> <li>— Number/Type</li> </ul>	Mini Spare T135/90R15 Four — Stamped steel w/full wheel cover	
WHEELS:	Spare Size (Underbody Carrier)     Number/Type     Size	Mini Spare T135/90R15 Four — Stamped steel w/full wheel cover 15" x 6.0" JJ Steel	

Load rating represents maximum allowable weight of people, cargo and body equipment and is reduced by optional equipment weight. Gross Axle Weight Rating (GAWR) is determined by the rated capacity of the minimum component of the axle system (axle, computer-selected springs, wheels, tires) of a specific vehicle. Front and rear GAWRs will, in all cases, sum to a number equal to or greater than the GVWR for the (1) (2)

# WINDSTAR Technical Specifications

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#### Axles

# FRONT SUSPENSION SPECIFICATIONS

Туре		Transaxle — Ford	
Rating @ Ground (lbs.)		2900	
Half Shafts	— Make/No. Used	Ford/Two, One Each LH and RH	
	— Туре	Solid Bar	
	— Outer Diameter (in.)	LH 1.07/RH 1.07	
	— Length (in.)	LH 24.11/RH 29.39	
Universal Joints	— Make/No. Used	Ford/Four, Two Inboard Plunging and Two Outboard Fixed	
	— Inboard Type/Size/Plunge (in.)	Double Offset/C2650/LH 0.67, RH 0.85	
	<ul> <li>Outboard Type/Size</li> </ul>	Rzeppa/C2650	
Drive Taken Through		MacPherson Strut	
Torque Taken Through		Engine Mounting System	
Front Drive Unit	— Description	Planetary Gear Set	
	— Driving Wheel Bearing	Tapered Roller Bearing Cartridge	

#### **REAR SUSPENSION SPECIFICATIONS**

Туре	Twist Beam	
Rating @ Ground (lbs.)	2800	

#### **Brakes** HYDRAULIC BRAKE EQUIPMENT SPECIFICATIONS FRONT

	Suspension Usage	Rotor Dia	(in.)	Brake Lining	Length (in.)/ Width (in.)/	Caliper Piston	Gross Lining Area Per Axle	Total Swept Area Per Axle
Туре	(lbs.)	OD	ID	Segment	Thickness (in.)	Dia. (in.)	(sq. in.)	(sq. in.)
Disc	2900	11.1	6.43	Outboard	5/2.04/0.45	2 x 1.89	38.55	257.2
				Inboard	5/2.04/0.45			

#### HYDRAULIC BRAKE EQUIPMENT SPECIFICATIONS REAR

	Suspension Usage	Brake	Lining Thickness (in.)		Wheel Cylinder	Gross Lining Area Per Axle	Total Swept Area Per Axle
Туре	(lbs.)	Size (in.)	Primary	Secondary	Dia. (in.)	(sq. in.)	(sq. in.)
Drum	2800	9.84 x 2.17	.15	.15	1.00	84.5	134.16

#### **BRAKE MASTER CYLINDER SPECIFICATIONS**

Туре	Bore Diameter (in.)
Dual System, Dash-Mounted	1.063

#### POWER BRAKES VACUUM BOOSTER SPECIFICATIONS

Make/Type	Effective Diameter	Outside Diameter (in.)	Diaphragm Type
Tokico, Dash-Mounted	9.0	10.20	Tandem

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#### **Cooling Systems** COOLING SYSTEM SPECIFICATIONS

				Core Siz	e (in.)				Cooling System	Fan Spe	cs
Engine	Cooling	Trans. Usage	Frontal Area (sq. in.)	Height	Width	Thick	Rows of Tubes	Fins Per Inch	Ćap. (approx. qts.)	Type/ No. of Blades	Blade Dia. (")
3.0L (182) SEFI V-6	Std.	Auto.	511	17.08	29.9	1.02	1	15.2	11.8	Nylon/8	13.5 small/ 15.4 large
3.8L (232) SEFI V-6	Std.	Auto.	511	17.08	29.9	1.02	1	15.2	12.3	Nylon/8	13.5 small/ 15.4 large

#### AUXILIARY AUTOMATIC TRANSAXLE OIL COOLER APPLICATIONS

Engine	Transaxle	Cooler Type	Availability
3.0L (182) SEFI V-6	AX4S	Oil to Engine Coolant	Std.
3.8L (232) SEFI V-6	AX4S	Oil to Engine Coolant	Std.

#### Fuel System FUEL SYSTEM DATA

Electronic Fuel Injection	Sequential — 3.0L / 3.8L V-6
Fuel Pump	Single Electric — In-Tank High Pressure
Fuel Filter	In-Line Large Capacity
Air Cleaner	Dry Element, Replaceable

#### **Steering** STEERING SPECIFICATIONS

	Power Steering		Turning Diameter (f	t.) <sup>(1)</sup>
Wheelbase (in.)	Gear Ratio Overall	On Center Ratio	Curb-to-Curb	Wall-to-Wall
120.7	16.1:1	16.2:1	39.3	—

(1) Average of left and right turns using standard tires.

#### Suspensions FRAME SPECIFICATIONS

**NOTE:** Ford Windstar Wagon has a unitized frame/body construction.

#### SHOCK ABSORBER SPECIFICATIONS

	Front	t Struts		Rea	ar Shocks	
Usage	No. Used	Piston Dia. (in.)	Туре	No. Used	Piston Dia. (in.)	Туре
Std.	2	1.26	Gas-Pressurized, Hydraulic	2	1.19	Gas-Pressurized, Hydraulic

# WINDSTAR Technical Specifications cont'd

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#### Suspensions cont'd SPRING SPECIFICATIONS - FRONT COIL

Drive- Type	Combined Rating @ Ground (lbs.)	Norm. Working Height of Spring (in.)	Inside Diameter (in.)	Wire Diameter (in.)	Deflection Rate @ Wheel (lbs. per in. ea.)	Rating Each @ Pad (lbs. per spring)
2WD Frt.	2671	10.4	6.03	.622	148	—
	2740	10.4	6.03	.634	148	—
	2809	10.4	6.03	.634	148	—
	2900	10.4	6.03	.634	148	—

#### SPRING SPECIFICATIONS — REAR COIL

	Combined Rating @	Spring Height	Inside	Wire Dia.	Deflection R (lbs. per in	ate @ Wheel n. each)	Rating Each @
Wheelbase (in.)	Ground (lbs.)	@ Rated Load (in.)	Dia. (in.)	min./max. (in.)	Initial Rate	Final Rate	Pad (lbs. per spring)
120.7	2574	11.9	4.29	.409/.568	140	185	—
	2654	11.9	4.29	.409/.568	140	185	—
	2800	11.9	4.29	.409/.568	140	185	_

#### **Tires and Wheels** TIRE SPECIFICATIONS

Size	Rim Width (in.)	Section Width (in.)	Load Rating	Maximum Inflation Pressure (psi)	Load Limits @ Maximum Inflation Pressure (lbs.)	Static Loaded Radius (in.)	Revolutions Per Mile @ 45 mph
T135/90R15 <sup>(1)</sup>	4.0	5.98	Std.	60	1603	11.2	836
P205/70R15 <sup>(2)</sup>	6.0	9.06	Std.	35	1363	12.0	787
P215/70R15 <sup>(2)</sup>	6.5	9.57	Std.	35	1472	12.1	775
P225/60R16	6.5	9.88	Std.	35	1463	12.1	774

(1) Limited Service spare.(2) All-Season tread.

#### WHEEL SPECIFICATIONS

Wheel Type	Wheel Size	Nominal Offset (in.)	No. of Studs	Bolt Circle (in.)	Max. Wheel Capacity Load (lbs. @ ground)
Stamped-Steel	15" x 4.0" T <sup>(1)</sup>	0.66	5	4.25	1450
	15" x 6.0" JJ	1.65	5	4.25	14050
Aluminum	15" x 6.5" JJ	1.65	5	4.25	1450
Aluminum	16" x 6.5" JJ	1.65	5	4.25	1450

(1) Limited Service spare.

#### Transaxles

### AUTOMATIC TRANSAXLE SPECIFICATIONS

Make/Type	Ford AX4S (4-Speed Overdrive)
Ratios (to 1):	
ıst	2.77
2nd	1.54
3rd	1.00
4th-OD	0.69
Reverse	2.26
Lubricant Capacity (quarts)	13.3
Converter Max. Torque Ratio	2.3
Helical Gears	All
Oil Cooler	Water